

Invitation to submit an offer for the Service Analysis and Country Scenarios- State of the art of services aimed at GBV survivors after/during covid-19 pandemic, research for the project LILA 101049286 — CERV-2021-DAPHNE— Call for proposals to prevent and combat gender-based violence and violence against children

Annex I – Terms of Reference

Project reference: 101049286 — LILA — CERV-2021-DAPHNE

CLIENT

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1. Background

The project, co-funded by the CERV programme, contributes to design, implement, and evaluate a comprehensive and tailored support program aimed at women victims of gender-based violence (GBV) and their children, based on their individual needs and paying special attention to those having arisen from the covid-19 social and economic crisis. Special focus will be given to migrant and refugee women and their children, and to victims of trafficking and sexual exploitation, as they are the most exposed group to the violation of their rights, to multiple forms of violence, and to the impacts of the Covid19 crisis. In this line, LILA will target also minor victims of sex trafficking through the loverboy modus operandi. The project will be implemented in four EU countries: Spain, Italy, Greece and Belgium.

Specific action/objectives to achieve the aim of the LILA project:

- Implement a pilot based on a comprehensive and tailored psychosocial intervention aimed at providing full support addressed to girls and women victims of GBV and their children.
- Contribute to the detection of victims' emerging needs in the Covid-19 context.
- Provide women with tools to increase their resilience, escape abusive relationships, (re)gain self-autonomy and prevent further violent relationships.
- Strengthen survivor's economic independence through training, job-searching support and empowerment.
- Assess the impact of the pilot intervention in women's wellbeing, competences and skills.
- Raise awareness among EU citizenship on the existence of GBV.
- Foster and strengthen multi-agency cooperation to increase capacity of stakeholders and relevant professionals to provide support to survivors.

LILA project contributes to achieve the objectives of CERV call by supporting and assisting women directly affected by GBV and their children, taking the basis of the Istanbul Convention, EU strategy on the Rights of the Child, the Directive 2012/29/EU (Victims' Rights Directive) and the EU Gender Equality Strategy

2. Summary of the project

Title of the action:	101049286 — LILA.Integrated one-stop support service aimed at women survivors of GVB and their children to tackle the needs arising from the Covid-19 crisis
Co-funded by the EU under:	CERV-2021-DAPHNE
Location(s) of the action:	Barcelona (Spain), Milan (Italy) , Antherp (Belgium) , Thessaloniki (Greece)
Total duration of the action	24 months (01/03/2022 - 28/02/ 2024)
Budget	405 844.79€
Objectives of the action	To design, implement, and evaluate a comprehensive and tailored support

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	<p>program aimed at women2 victims of gender-based violence and their children, based on their individual needs and paying special attention to those having arisen from the covid-19 social and economic crisis.</p> <p>SO :</p> <ul style="list-style-type: none"> • Implement a pilot based on a comprehensive and tailored psychosocial intervention aimed at providing full support addressed to girls and women victims of GBV and their children. • Foster cooperation and collaboration between existing support services. • Contribute to the detection of victims' emerging needs in the Covid-19 context. • Provide women with tools to increase their resilience, escape abusive relationships, (re)gain self-autonomy and prevent further violent relationships. • Strengthen survivor's economic independence through training, job-searching support and empowerment. • Assess the impact of the pilot intervention in women's wellbeing, competences and skills. • Raise awareness among EU citizenship on the existence of GBV. • Foster and strengthen multi-agency cooperation to increase capacity of stakeholders and relevant professionals to provide support to survivors.
Target group(s)	Women victims of GBV also with children, women victims of trafficking
Estimated impact	<p>The expected impact of the project is:</p> <ul style="list-style-type: none"> • Women GBV survivor: 80 to 200 women GBV survivor (victims of intimate partner violence without children; victims of intimate partner violence with children; victims of human trafficking, minors victims of trafficking with a focus on minors victims of loverboy trafficking) will have access to a comprehensive and tailored support service, based on the analysis of their needs and the design of individual support paths. The pilot will prioritize the attention of women at risk of social exclusion, migrant and/or refugees. Women will receive integral support including the following: therapeutic aid, legal advice, job-orienting, intermediation and labour insertion, peer-group support, and/or motherhood advice. At least 90% of women attended are satisfied with the participation in the pilot. At least 90% of women attended declare that the participation in the pilot has had a positive impact on their wellbeing (surveys). • Professionals: 100 professionals trained through online CBT, who will be directly involved in the pilot, and will receive up to 20 hours of training in the paths defined in the pilot program, building on the expertise of the consortium organisations in the support intervention of GBV survivors. The professionals will enhance their capacity of action and be able to apply the acquired knowledge not only throughout the implementation of the pilot, but also in future works and with multiple targets of survivors. At least 90% of the professionals trained declare they have increased their knowledge and acquired tools in relation to victim's attention and support provision (surveys).

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	<ul style="list-style-type: none">• Stakeholders: 200 stakeholders involved and reached through the elaboration and posterior dissemination of the desk research (WP2), including CSO and public administrations. At least 12 stakeholders (3 per partner), relevant in the field of GBV attention and child rights, and being 1 of them in each region Social Services, will be directly engaged and involved in the pilot validation and implementation (WP2&WP3). This will contribute to strengthen multi-agency cooperation and cooperation between relevant services. At least 20 stakeholders (5 per partner) will contribute to project sustainability, agreeing to capitalise and/or scale up the pilot results. 12 stakeholders involved in the pilot through Country Coordination Platforms (membership agreements). 20 stakeholders are interested in capitalize and scale-up the pilot (multi-stakeholder agreement).
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3. Objective of the research

The **overall objective of this research and services assessment** activity is to examine the following topics in each country:

- State of the art of services aimed at GBV survivors after/during covid-19 pandemic, special attention to services for children in **Milan and metropolitan area**
- Public administration and CSO response to new challenges (GBV and children focused)
- Needs detected by survivors of GBV and the above-mentioned target groups, including their children
- Needs detected by first line professionals working in the services aimed at GBV survivors during after/during covid-19 pandemic/lockdowns in Milan and metropolitan area

It aims to analyse the existing service provision during and after covid-19 situation, involving local authorities and public services providers in Milan. The final output of this task will include a desk research (gathering qualitative and quantitative data) and a Needs and Gaps analysis report carried out by Payoke. After its completion, the Desk Research will be translated into partner's languages, edited and uploaded in the project webpage.

4. Methodology

The research should adopt the templates for data collection provided by Payoke at following link https://docs.google.com/document/d/17JBCt0yoqNt_3ZISPDdvkFtjF63BCC3e/edit?usp=sharing&oid=107438470021665779424&rtpof=true&sd=true

The document is composed of 3 parts.

The first part comprises a list of questions aimed at helping partners draw a comprehensive picture of the existing services pre- and post-Covid emergency. This part is complemented by a list of questions researcher can use to interview service providers.

The second part comprises a model questionnaire that researcher can use to interview beneficiaries (2-5 women supported by anti-violence centers in Milan)

In the third part the researcher is encouraged to detail a needs analysis based on the findings from part 1 and 2, which shall focus more specifically on the topics to be covered in the Protocol.

Throughout the T2.1 research, the expert is free to use a variety of sources and materials, as long as they are official, reliable and accurately quoted and documented. These include:

- Desk research -literature, statistics, reports, etc.
- Best practice and case studies
- Interviews with practitioners and/or beneficiaries, or surveys/focus groups

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The selected researcher is expected to work remotely but shall keep regular contacts with the lead partner (ACRA) The research has to be carried out in Italian and translated into English

5. Reporting

The research report shall be handed to the project manager by July 5th of 2022 in order to be delivered to Payoke by July 7th of 2022

The report must be written in English and Italian and should include:

- Questionnaires as provided into drive folder
https://docs.google.com/document/d/17JBct0yoqNt_3ZISPdDvkFtjF63BCC3e/edit?usp=sharing&oid=107438470021665779424&rtpof=true&sd=true
- Description of methodology
- Analytical content
- Conclusions and recommendations aimed to codesign the pilot intervention in Milan

All materials and data collected during the research process should be handed over to ACRA prior to the termination of the contract. Copyright of the research and assessment tools, databases and reports will be transferred to ACRA prior to the termination of the contract.

6. Timeframe of the research

20 th of June 2022	Signature of contract
June 2022- July the 16 th 2022	Desk analysis of project materials, interviews with professionals, local services providers, anti-violence network in Milan
16 th of July	Submission of the final research report

7. Application deadline

June the 19th 2022

8. Budget

The amount available for the consultancy is 2640€ including taxes and any travel expenses.

9. Participation requirements

The consultant should:

- Have previous experience in the field of research on gender based violence in Milan
- Have knowledge of the GBV in Italy
- Have knowledge of services to support women survivors in Milan

Terms and conditions of offers presentation

The offer should be sent by email to elenamuscarella@acra.it no later than **June 19th, 2022**, indicating as subject "*Research and assessment LILA*".

The offer should contain:

1. Presentation of the research methodology (max 4000 characters) including list of professionals and stakeholders to be interviewed

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2. Cv in Italian or english
3. Economic offer (with budget breakdown)

Evaluation

The offer will be evaluated by a committee composed by 3 representatives of the project partners. On a maximum score of 100/100 the evaluation criteria will be:

Quality of the proposed methodology	from 0 to 40 points
Experience in similar assignments	from 0 to 40 points
Economic offer	from 0 to 20 points

The results of this procedure will be communicated by **June 20th, 2022**.

GUARANTEE AND DATA CONFIDENTIALITY

ACRA assumes the responsibility of data processing with the obligation to guarantee the maximum confidentiality, applying the regulations on the subject provided for by EU GDPR 2016/679.

INFORMATION

Requests for information can be sent to elenamuscarella@acra.it